

How to Whitelist an Email

Whitelisting an email gives the okay to your email provider that receiving mail from the provider can be in your inbox rather than spam. How to whitelist an email provider is essential to customers so that they receive all their notifications.

To ensure you are receiving your email alerts, please white list the following addresses - <u>donotreply@optionpitalerts.com</u> & <u>support@optionpit.com</u>

How to Whitelist an email in Google Mail

- 1. Click the settings button on the top right corner and then hit "see all settings"
- 2. Navigate to "Filters and Blocked Addresses" on the top tabs

Μ	Gmail		Q Search in mail				• Active •	0	(i))	***
1	Compose		Settings		1		/			
			General Labels Inbox Accounts	Filters and Blocked Addresses	Forwarding and POP/IMAP	Add-ons Chat and Meet	Advanced	Offline T	hemes	
	Inbox	7,490	The following filters are applied to all incoming mail:							
☆	Starred		Select: All None							
0	Snoozed		Export Delete							
\bowtie	Sent		Create a new filter Import filters							
۵	Drafts	9	The following email addresses are blocked. Messages from these addresses will appear in Spam:							
~	More		You currently have no blocked addresses.							
Labels		+	Select: All, None Unblock selected addresses							

3. Once you get here, select "Create a new filter" to approve the new filter, then mark Never send to spam to whitelist every email within the filter. You can also choose to Star these emails, apply a given label, or mark them as important

Example below:

Q	from:(donotreply@optionpitalerts.com)	×	击	
÷	When a message is an exact match for your search criteria:			
	Skip the Inbox (Archive it)			
	Mark as read			1
	Star it			I
	Apply the label: Choose label 💌			I
	Forward it Add forwarding address			
	Delete it			
	Never send it to Spam			
	Always mark it as important			9
	Never mark it as important			k
	Categorize as: Choose category			I
	Also apply filter to matching conversations.			ľ
Note	e: filter will not be applied to old conversations in Spam or Trash			ι
?	Learn more Cre	eate filte	er	

Whitelisting in the Google Mail Mobile App

- 1. Navigate to Spam or Junk Folder
- 2. Click on the message you want to view
- 3. Select the options report, not spam
- 4. You will receive messages from this sender as normal

How to Whitelist an email on Yahoo Mail

- 1. Navigate to the settings on the top right corner
- 2. From here, you can enter any string of text you want to whitelist in future emails. Enter <u>donotreply@optionpitalerts.com</u> & <u>support@optionpit.com</u>. This could be anything from an email address or domain name to something you expect to be in the body of the message. You could ask <u>support@optionpit.com</u> to send you test emails to make it easier for you to whitelist in Yahoo Mail.

yahoo!mail	Find messages, documents, photos or people	Advanced V Q	Amanda	Home
← Back to Inbox Personalize inbox Mailboxes Notifications Writing email Viewing email Vacation response Filters Security and privacy Contacts Yahoo Mail Plus	Filters Set filters to organize incoming email Your filters Add or click on a filter to re-order, edit or delete. Filters are listed by priority + Add new filters ↑ ↓ 0 of 500 used			
Switch to basic Mail About Yahoo Mail About our Ads Give feedback Help		Find help for filters Use filters to sort and organize incoming email An email was wrongly filtered as spam Email incorrectly delivered to the Trash folder		

Whitelisting in Yahoo Mail mobile app

- 1. Click the sidebar
- 2. Click on the Spam folder
- 3. Find the email you wish to whitelist.
- 4. Click move and then click Inbox

Need help with any other type of mail like AOL, Outlook, etc? Please contact support@optionpit.com or call 1-888-872-3301